



# Agrisoft Systems NEWSLETTER

Thirty-second edition, Jan.— Mar. 2020

## Message from the Management

# Adapting to Coronavirus

Dear Customers and Friends,

Within just a couple of months, the development of the coronavirus outbreak into a global pandemic has changed the world in ways we would have hardly have thought possible beforehand. Due to the high infectiousness and current unavailability of a vaccine or medication, it is imperative to limit personal social interactions as much as possible to reduce the spread of the disease and avoid health services being overwhelmed by high numbers of patients. This new reality affects all of us at a personal level and forces all of us to change our plans for the year and adapt our daily routines in order to save lives.

At a company level, the situation also provides pretty much unprecedented challenges that requires us to change the way we work together. The highest priority, especially for any company not providing services that are directly essential for the functioning of society, must be to ensure the health and well-being of both customers and employees. As an IT company, we at Agrisoft Systems are lucky enough that it is relatively easy to carry out almost all of our work remotely. This has allowed us to be proactive and to implement full “work from home” mode for all our employees at an early stage to eliminate contact in the office. Due to the fact that our customers are located on multiple continents, we have a lot of experience in providing remote support or installations to our customers without requiring a meeting in person. This experience will stand us in good stead and allow

us to keep up all our customer services even with the ongoing coronavirus restrictions.

While it is clear that the move to working from home has meant a big shift in our daily work routines and has not gone completely without disruption, we have continued working and made good progress on the upcoming OMP 10 release. Final release testing is proceeding largely according to plan and we are in the process of implementing fixes, finalizing translations and writing support documentation for the release. Remote trainings and installations will be unaffected and can be carried out as normal. We also remain fully available for any support enquiries, questions or requests from our customers around the world. In particular, please do not hesitate to contact us if you need support while adapting your OMP data entry or sharing routines to the new coronavirus situation.

On behalf of the Agrisoft team I would like to wish you all the best and I look forward to working with all our customers and partners to get through this challenging time as well as possible.

With best wishes,  
Max Kerstan

